

RAMADA

August 12, 2004

To whom it may concern:

We at the Ramada Inn Resort Eastgate have used the expertise of American Hotel Services to produce our in room guest directories. The project was handled in a professional, prompt manner. We received prompt delivery of our product and was updated to the progress while the project was in motion. We received courteous service by American Hotel Services and their associates.

The guest room directories have been a useful tool for the Hotel as well as an added service for our guests. We shopped around with other companies prior to contracting AHS and found their services to be of a higher quality in terms of providing full color directories.

It was a pleasure working with American Hotel Services and their staff. We recommend their product and services.

Respectfully,



Pauline Cheung
Hotel Manager